

## “PUTTING IT ALL TOGETHER: Collaboration for Success” OCLIS Conference, June 18-19, 1998

*Clare Leibfarth,  
OHSLA Past-President*

What, you ask, is OCLIS?? OHSLA is one of 28 library and information service organizations comprising OCLIS, the Ohio Council of Library and Information Services. OCLIS's mission is “to facilitate communication and cooperation among librarians and their organizations in Ohio.” One very successful effort in meeting that goal was a conference sponsored by OCLIS held in June at the Fawcett Center of the Ohio State University.

Three OHSLA members, Patty Augustine, Jo Yeoh and myself, represented Ohio's medical library community among the 40+ conference participants. The conference focused on collaboration among libraries as well as between libraries and related community organizations. The two day conference was lively and thought-provoking with many opportunities for active dialog among the participants.

The keynote speaker, Linda Dobb, Dean, Bowling Green State University Library, set the tone with an animated presentation on the nitty-gritty aspects of partnering relationships. She

presented an entrepreneurial approach to collaboration with concrete advice on how to choose partners for collaborative efforts and how to structure collaboration to maximize success.

The second day of the conference was devoted to “Visions of the Future.” Ohio experts presented their future visions of intrastate collaboration in the five areas of technology/networks, personnel sharing, resource sharing, professional development and government-private sector collaboration. The conference participants then joined small work

groups to discuss each topic with the topic presenter. The presentations were stimulating, but the real value of the conference was in the small group discussions. Here is where we faced the realities of the types of needs which are and can be met by collaboration, what the obstacles to cooperation are and how to overcome barriers to equity of access in the state of Ohio.

Dr. Danny Wallace, presenting on professional development, shared his definition of library with us as “a librarian serving a patron.” The library is not just a room or a building or a collection. The critical library resource is an effective staff. It is up to us to create access to information for people who need it. I left the conference inspired to find new ways to make this access happen for my library patrons. I would like to thank the members of OHSLA for sponsoring my attendance at the OCLIS conference. I hope I represented you well!



**OHSLA Fall Meeting**

**October 29, 1998**

**Registration inside!**

*Want to know more about  
OCLIS? Visit their web site at:  
<http://www.ohionet.org/~mconroy/oclis.html>*

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**From the President...**

Summer is melting away, leaving behind a solid record of OHSLA Executive Committee accomplishments. The Committee met on June 1 to begin planning the Fall meeting. We also met that day with Jean Sayre, GMR Associate Director, and the Ohio resource library directors to develop an interim plan for updating SERHOLD records. Past president Clare Leibfarth continues to represent the interests of OHSLA members and describes the results of her efforts on p. 1 of this newsletter. When you next see Clare, take the time to say "Thanks" for a job well done!

The Executive Committee also met on August 5 to firm up our plans for the Fall meeting. Patty Augustine, Program Committee Chairperson, and her committee have created an outstanding choice of CE opportunities: PubMed and Evidence Based Medicine. These two workshops were scheduled in response to heavy demand from the OHSLA membership, based on suggestions from the Spring meeting evaluation forms. See p. 3 for a description of the Fall 98 meeting, then complete the enclosed registration form to reserve your seat for either PubMed training or Evidence Based Medicine. When you complete your evaluations for the Fall meeting, please continue to voice your CE needs so that the Executive Committee can plan relevant educational programming.

Our organization's financial status is healthy, thanks to Treasurer Deb Anderson's vigilance. The Executive Committee discussed bonding for Deb, but have decided to create an "auditor" position for an annual independent review of OHSLA financial transactions. I will discuss this in more detail at the Fall business meeting but wanted to alert you now because the Executive Committee is looking for a volunteer for this position.

Communication is key to the success of any organization. Barbarie Hill, Communications Chairperson, produces top-notch newsletters twice a year, and two years ago, created the first OHSLA web page for use during our exhibit at the Ohio Hospital Association annual meeting. While we plan to continue our paper newsletter for the foreseeable future, the Executive Committee has also decided to create an OHSLA listserv, and to move forward with our web page. I will manage the listserv, but we are looking for a volunteer webmaster. Again, we will discuss this in more detail at the Fall meeting.

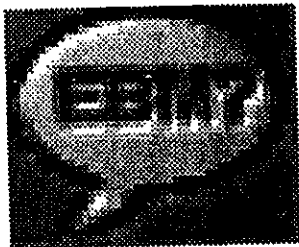
Speaking of the Fall meeting, GMR representatives will again provide an update on SERHOLD, NLM's system reinvention, and other issues of interest to National Network of Libraries of Medicine members. OHSLA members have always appreciated the opportunity to meet and talk to the GMR staff, who in turn have provided us with timely and useful information (even though we sometimes don't particularly care for the information!).

The OHSLA Executive committee exhibits true teamwork in meeting the needs of OHSLA members. In addition to the members I have already mentioned, I would like to thank Secretary Jodith Janes, who has to document our spirited discussions, and to our tireless RAC representative, Rose Zajac.

Looking forward to seeing you at the OHSLA Fall Meeting on October 29th!

## OHSLA FALL CE CLASSES — OCTOBER 29, 1998

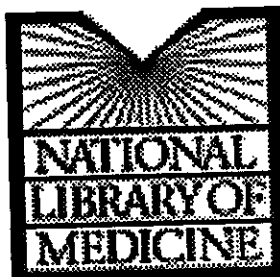
1998 has certainly been a year of change for health sciences librarians — SERHOLD, PubMed, Evidence-based Medicine ... Next year promises to hold even more changes. OHSLA's Program and Executive Committees have again decided to help the membership stay informed by offering two important CE programs at the Fall Meeting. The meeting will be held on Thursday, October 29, 1998 at the Prior Health Sciences Library at the Ohio State University in Columbus, OH.



### EVIDENCE-BASED MEDICINE

The second CE program, "Evidence-based Medicine: An Introduction" will be presented by Pat Gallagher, MLS, AHIP, New York Academy of Medicine, and Jean Sullivant, MSLS, AHIP, Mt. Sinai School of Medicine, New York. Those who register for this class will receive an extensive set of handouts and a great bibliography. So, if you're interested in the hottest topic in medical librarianship, this class is a MUST. The cost is \$60.00 for OHSLA members and \$75.00 for non-members. Again, non-member prices include meeting registration as well as 1998-99 membership dues. The class is approved for 5.0 MLA ceu's and is limited to 35.

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### PUBMED

Kathy Davies, GMR Communications Coordinator, will present "PubMed Train the Trainer." Approved for 3.5 MLA continuing education units, this hands-on workshop is designed for experienced searchers of the MEDLARS databases and will examine the PubMed search interface. Familiarity with MEDLINE, the MESH vocabulary, and Boolean logic is required. Demonstrations and sample searches will be done for each of PubMed's search modes: Basic, Advanced, Boolean, and Clinical Queries. Examples of how to translate certain ELHILL command language techniques to the PubMed and Internet Grateful Med interfaces will also be covered. The class will be held in the computer lab and is limited to 27 participants. The cost to OHSLA members is \$30.00 and \$45.00 for non-members. Non-member prices include meeting registration as well as 1998-1999 membership dues.

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Because the classes differ in length, the starting and finishing times will be staggered. Please see the registration form insert for details. Those planning to attend are urged to register early as class sizes are LIMITED.

Registration includes a continental breakfast and a boxed lunch. Vegetarian lunches are available upon request; check the appropriate box on the registration form. A lunch and business meeting only option is also available.

The schedule is quite full. Therefore, the OHSLA business meeting and GMR update will be held during lunch. We apologize for this; however, because of travel time for many members, we did not want the programs to start too early in the morning or last too late in the afternoon.

For a map, directions from any part of the state, information on parking (for a fee), and the latest information on construction areas to avoid, check the OSU web site at <http://www.osu.edu/units/osuhosp/mdp.html>.

If you have any questions regarding the meeting, please contact Patty Augustine, Chair, Program Committee at (330) 740-3476 or [paugust@neoucom.edu](mailto:paugust@neoucom.edu)

**Hope to see you at OHSLA  
on Thursday, October 29,  
1998  
in Columbus.**

**MINUTES OF THE SPRING BUSINESS MEETING  
APRIL 1, 1998  
OHIO HISTORICAL CENTER, COLUMBUS, OHIO**

The meeting was called to order at 10:35 by President Clare Leibfarth.

**APPROVAL OF MINUTES:** The minutes of the general membership meeting on October 23, 1997 were included in the newsletter. The word 'grant' needs to be inserted after \$2,000 in the third paragraph. With this correction noted Jo Clark moved that the minutes be approved. Ann Carlson seconded. The motion was approved.

**PRESIDENT'S REPORT:** Clare noted that the structure of this meeting allowed for flexibility. In reviewing the past year she noted that the goal of greater geographic representation of attendees was clearly reflected in the attendance at this meeting. Also accomplished was an increase in membership and a replenishment of the treasury. Alternative funding, including AHEC funding of continuing education activities, also contributed greatly in the financial health of OHSLA. The vitality of the organization is reflected in the good ideas and different program formats that have been/are being tried. None of this would have occurred if members had not acted and responded. Fewer Executive Committee meetings took place this spring but there was lots of e-mail back and forth.

**NOMINATION COMMITTEE:** The requirement that there be only one candidate for each office made the job of the Nomination Committee easier. Officers elected for the 1998-99 fiscal year are President - Mary Sprague, President-Elect - Patty Augustine, Secretary - Jodith Janes. 60% of the votes were cast via fax. Many thanks to Shirley Sebald-Kinder for agreeing to run for President-Elect.

**NEWSLETTER:** No report.

**PROGRAM COMMITTEE:** Mary Sprague noted that this was her last meeting as Program Chair and she wished to thank Committee Members Michelle Foss and Ruey Rodman for all their work. Clare expressed heartfelt gratitude to Mary and the Program Committee for all their hard work. Working with them had been a great pleasure.

**OCLIS REPORT:** There will be a invitation-only symposium June 18-19 at Fawcett Center, The Ohio State University entitled "PUTTING IT TOGETHER" that is aimed at all types of libraries. Library leaders from public, academic, school and special libraries throughout Ohio are being invited to this Symposium which will have sessions on topics such as Resource and Personnel Sharing, Collaborative Ventures, etc. A general session followed by a reception with open the meeting on Thursday which will then continue all day Friday.

**TREASURER'S REPORT:** Debra noted that the report did not reflect costs incurred for today's meeting, nor any monies received today.

**MEMBERSHIP REPORT:** Debra reviewed the President's charge to the Membership Committee. The Committee was charged with reviewing 1) a possible increase in membership fees, 2) a change in membership categories, and 3) formalizing vendor relationships with OHSLA. The genesis for this review was a suggestion from a member that OHSLA should offer institutional memberships and the problem of where delegation of responsibility for vendor participation at meetings should lie. In formulating their report Debra and Committee members Ann Carlson and Marilyn Roe surveyed national, state and local organizations for information on their dues structure and membership categories. The Committee's proposals were as follows:

1. Recommend leaving membership dues at \$15.00/yr.
2. Suggested the creation of two new membership categories:
  - A) Student membership at \$5.00/yr. Member must be a library student with a two year maximum.
  - B) Institutional membership \$50.00. Membership would include up to three people, all would have voting privileges and there would be only one mailing per membership
3. Recommend allowing vendor representative to choose to become members of OHSLA through categories - Personal or Institutional. Recommend that vendors exhibiting at OHSLA meetings be separate from membership. Suggest that exhibiting issues and fees be handled by the program committee.

Debra noted that the cost of and time limit for student memberships was typical of state organizations. It was noted that in today's world many students take longer than two years to complete a MLS/MSLS degree work. Also suggested was that the student membership category not be restricted only to MLS/MSLS students but be open to any student working in the library environment. Comments by members concerning the institutional level category suggested that a number of problems could result if specific persons were not designated by the institution. One mailing per institution could pose a problem. The question on this meeting's evaluation form regarding payment of dues may help answer this question for the committee. The current renewal form does not include mention of an institutional membership. Clare noted that the bylaws do not include mention of institutional membership to a change in the bylaws would be needed. The consensus of the membership present indicated no advantage was to be gained from the formation of an institutional membership category. Marlene Porter moved, and Mary Sprague seconded the motion that the Membership Committee report be referred to the Executive Board. The motion was carried.

OHSLA has 113 paid members with at least 5 new members as a result of today's meeting. Clare expressed thanks to Debra and the Committee for their work on this report.

**RAC REPORT:** Rosalie encouraged members to submit proposals to NN/LM GMR for the Technology Awareness Program Award. Possible topics include technology to enable the clinical practice of Evidence-Based Medicine, transmission of video, audio and images in clinical medicine, telemedicine applications in home health care and technology applications in public health. RFQs for this program whose aim is to improve health professionals' awareness of new information technologies are due June 1, 1998. Awards will be announced on or before July 15, 1998. Members were also reminded about the GMR Fellow Award which provides opportunities for primary access librarian to obtain technology training. Two awards with a combined total of \$5,000 each are available. Rosalie encouraged members to join the NN/LM GMR list. To subscribe send a message to <listerv@uic.edu> in the body of the message type: subscribe gmrlist Your Name. Also check out hii wire the GMR online publication which can be found at <http://www.nlm.nih.gov/gmr/hiiwire/>.

**GMR REPORT:** Jean Sayre introduced Charniel McDaniels, contact person for Ohio at GMR. Charniel announced PubMed Training for Librarians and Library Staff will be offered by GMR. She encouraged members to consider applying for either a Technology Awareness Program Award or for a GMR Fellowship. Other awards offered include a Course Development Award for training health science librarians that can be packaged for other trainers in the region. Jean then talked at some length about NLM's reinvention project. The computers are more than 15 years old and rely on technology that is outdated. NLM staff members who built and understand these systems are gradually retiring. The

programming language and database systems lack flexibility and are increasing difficult to maintain. NLM is under a Congressional mandate to move to a new system architecture. One result of this mandate is the development of PubMed. The creation of the PubMed access created challenges for GMR. The 800 number for Loansome Doc resulted in more than 400 calls in February, some of them international. The access database which is searchable with multiple points allowed staff members to refer calls to local providers. Some bugs still need to be taken care of, but the system is generally working well. Rose Zajac asked how to deal with unaffiliated users. Jean agreed that this is an area that still needs work. It was agreed that there are lots of misconceptions on the part of the public about just what can be obtained. Desktop delivery, free copies and immediate full-text transmission are wide spread misconceptions. Currently there is no PubMed training class scheduled in Ohio. Jean Sayre offered to work with interested Ohio groups to provide training in the state. A Loansome Doc package is available for GMR for setting up accounts, tracking, etc. See the 3 Sources article "Why be a LD provider?" Internet GratefulMed will be merged with PubMed as the ILS Voyageur system is implemented at NLM.

DOCLINE will move to a WEB based system but not before the 2000 problem has been solved. SERHOLD has had a long standing problem with holdings statements. Many of which are Level X. Part of the problem is the NLM/OCLC interface which was never a good match. Now that OCLC has changed to a different standard the problem is even worse. NLM cannot easily read the tapes from OCLC. One more tape load will take place in October 1998. Only GMR and one other region do not do direct SERHOLD updates. The advantage of direct SERHOLD updates is that the update is instant whereas the OCLC tape load may be at least a year old. In Kentucky the two Resource libraries will input/correct data for all Kentucky libraries. Agents for Ohio are still being sought. NLM has released four codes for Ohio. A meeting with potential agents took place Tuesday but no firm commitments were forthcoming. In some states agents charge 25 cents/record to update holdings. In response to Sara Timmons' suggestion that codes could be shared, Jean replied that this could be possible with the caveat that careful coordination of usage of the codes would be necessary. In summation Clare noted that there is currently no central agency willing to serve as an agent. Resource libraries want to be helpful but face their own problems. Larger libraries will probably be served, but smaller ones may have difficulties over when their holdings are updated. The major problem to be overcome is the Level X. In response Jean thought that this is an interim snag that will be resolved. Clare suggested that OHSLA's Executive Board write to HSL Directors requesting that they 'look out' for smaller BHSLs. Ann Carlson urged that the letter include the many concerns and suggestions from today's meeting. In particular the move to a fee-based service could be disastrous to small libraries. Jim Buchman, State Library of Ohio, noted that updating holdings is very time consuming, and changes usually reach his office at the last minute. As one more tape load will take place, he urged libraries to send updates to him as soon as possible.

Prior to Jean's presentation and the discussion which followed, Barbarie Hill presented Clare with a gift of appreciation for her hard work and dedication to OHSLA.

There being no further business Debra Anderson moved that the meeting be adjourned, Pam Bradigan seconded. The meeting was adjourned at 12:13.

Respectfully submitted,  
Jodith Janes, Secretary  
OHSLA

## News Around ☆☆☆ ☆☆☆ the State

With duplicate membership and similar goals, the Mid-Ohio Health Sciences Library Association and the Central Ohio Hospital Libraries Consortium have merged into one organization. The resulting organization is now called The Central Ohio Health Sciences Library Association. The purpose of this Association shall be to promote networking and information exchange; to provide local opportunities for professional development; and to encourage and maintain interest in health sciences librarianship.

The first organized business meeting of the Association took place on June 25, 1998. The group plans at least one business and one professional development meeting each year. Informal lunch meetings will also be held throughout the year. All persons actively working in or involved with health sciences libraries in the Central Ohio area are eligible for membership. The group's web site, still under development, can be found at: [http://bones.med.ohio-state.edu/associations/COHSLA\\_index.html](http://bones.med.ohio-state.edu/associations/COHSLA_index.html)

For further information please contact one of the following 1998/1999 elected officers:

Past President, Pamela Elwell,  
Mount Carmel Health System (614)  
234-1109 or [pelwell@mchs.com](mailto:pelwell@mchs.com)

President, Barbara VanBrimmer,  
The Ohio State University Prior  
Health Sciences Library (614)  
292-4891 or  
[vanbrimmer.2@osu.edu](mailto:vanbrimmer.2@osu.edu)

President-Elect, Fern Chee

## SERHOLD Update Update *Clare Leibfarth, OHSLA Past-President*

The "Next Generation SERHOLD" is on its way! NLM is still maintaining its ambitious timeline for the implementation of the new online SERHOLD. The latest timeline shows the new system being tested in March 1999, with full implementation by June 1999. The new system will be based on an Oracle database management system and will feature web-based data entry and editing. We will be able to search and view holdings by title for our various consortia and within our region. (I, for one, cannot wait to burn my old GMR microfiche!)

I hope all of you received my letter in June outlining how SERHOLD updates will be handled in Ohio during the transition to the new system. As you read this, the last OCLC updates are being made in preparation for the October batch tape processing. This tape will be processed and the OCLC holdings changes will be added to SERHOLD by NLM in February 1999.

As I outlined in my letter, four Ohio libraries will be providing direct SERHOLD update services to interested DOCLINE participants during the transitional period between the OCLC tape processing at NLM and the time when web-based data entry becomes available. The State Library of Ohio and the health sciences libraries of Case Western Reserve University, the Northeastern Ohio Universities College of Medicine and Ohio University will be acting as interim SERHOLD input agents for Ohio libraries. The directors of these libraries have agreed to the following statewide pricing structure: \$0.25 per record for SERHOLD input; \$0.25

per record for OCLC updates and \$10.00 to profile new libraries. Under this uniform pricing structure, the contracting library is free to choose the most appropriate of the four libraries (closest, fellow consortium member, etc.) to act as their input agent.

I hope that your library's transition to the new DOCLINE/SERHOLD system is a smooth one!

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## Regional Advisory Committee, Technology Awareness Working Committee, Greater Midwest Region, NN/LM *Rose Zajac, RAC representative*

I attended the RAC/TAWC in Chicago on June 24<sup>th</sup>. Announcements included that Elaine Martin was leaving as Director of the GMR. There are several librarian positions open in the Chicago area including three at the Cook County Hospital Library. DOCLINE will be completely web-based in June 1999.

HealthWeb, the internet site which is a cooperative project of 23 health sciences libraries, has received a \$114,895 grant from NLM. The funding will provide for personnel and equipment to maintain the database at Northwestern University's Galter Library. HealthWeb is designed to organize and enhance access to quality, health-related Internet resources. Visit HealthWeb at <http://healthweb.org>

Update sessions from NLM, joint RML and the Technology Awareness Forum will take place on Monday afternoon, October 12<sup>th</sup> at the Lexington Midwest & Southern Chapters / MLA meeting. A very

spirited Technology Awareness Forum transpired at last year's meeting, so plan to attend Monday 4:30 - 5:30.

Twenty computers, Pentium 266 or 300 with modem and color printer, are available to qualifying libraries from the GMR office. To qualify, it is preferred that the libraries use DOCLINE, have responded to the survey sent last year and have modems that are 14.4 or slower. The GMR staff would like to place them by January '99. State organizations or consortiums could make recommendations. Expectations are to place at least one per state, then based on need.

There was only one application for a Technology Awareness Program Award and since it had not met the requirements, it was returned for revision. A new Technology Awareness Conference has been forwarded to NLM and is currently under review.

Three libraries within the region will be selected to receive Library Improvement Project Awards consisting of a computer and printer as well as consultation and training in basic fundamentals. It was recommended that GMR staff contact state associations with this possibility at the same time as announcing the computer donations.

A representative of the Technology Awareness Committee will be meeting with the RAC Education Committee to investigate joint projects. Among possible program topics suggested were evidence-based medicine, cooperative efforts between medical and public librarians on consumer health issues, and library relationships with information technology staff.

Other items of interest:

- Kathy Davies has joined the GMR staff as Communications Coordinator and outreach liaison to Ohio, Minnesota and Wisconsin
- Mickey Staley has been chosen as the GMR fellow
- There is a new listserv concerning Evidence Based Health Care. To subscribe send the message: subscribe mla-ebhc to majordomo@mlahq.org. To send a message to others on the listserv send it to: mla-ebhc@mlahq.org. You do not need to be a member of MLA to join the listserv.

### GMR Listserv

*Charniel Daniels,  
Network Coordinator GMR NN/LM*

Email is the best way that we have to reach everyone quickly, but many of our colleagues don't subscribe to the

list. Some just don't know how to subscribe. Please share the following directions with those who may want to belong to our group.

#### >>>Subscription Instructions>>>

The GMR has an electronic avenue for regional communication - GMRLIST, an Internet discussion group for GMR network members that focuses on medical and health information concerns. It can be used to announce regional meetings, conduct discussion about regional issues, ask for volunteers for regional activities, etc. The group is maintained by GMR staff who monitor, answer questions, and make announcements. Anyone can subscribe and post messages. To subscribe:

- Send email to <listserv@uic.edu>
- Leave the subject line blank and do not include a signature.
- In the message area, type subscribe GMRLIST your name. (Use your name, not your email address)

When you subscribe, you will begin to receive all messages sent to GMRLIST. When you send a message to <gmrlist@uic.edu>, it will be sent to all subscribers. Be careful about sending replies. Before replying to a message, check the address to ensure that your message is sent to the right place.

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